**Accessibility statement for DVSA Training Accreditation website**

This accessibility statement applies to The DVSA Training Accreditation Website

This website is run by DVSA. We want as many people as possible to be able to use this website. For example, that means you should be able to:

* zoom in up to 300% without the text spilling off the screen
* navigate most of the website using just a keyboard
* navigate most of the website using speech recognition software
* listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and Voiceover)

We’ve also made the website text as simple as possible to understand. [AbilityNet](https://mcmw.abilitynet.org.uk/) has advice on making your device easier to use if you have a disability.

**How accessible this website is**

We know some parts of this website are not fully accessible:

* Font, line height and text spacing cannot be changed
* Some older PDF documents may not ge accessible to screen readers
* You cannot skip to the main content when using a screen reader

**Feedback and contact information**

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille you can contact us at:

* JAUPT-Complaints@dvsa.gov.uk
* 01908 787000

We’ll consider your request and get back to you in 10 days.

**Reporting accessibility problems with this website**

We’re always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we’re not meeting accessibility requirements, contact: dcpc\_cc@dvsa.gov.uk

**Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you’re not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service (EASS)](https://www.equalityadvisoryservice.com/).

**Technical information about this website’s accessibility**

DVSA is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

**Compliance status**

This website is compliant with the [Web Content Accessibility Guidelines version 2.1](https://www.w3.org/TR/WCAG21/) AA standard.

**Preparation of this accessibility statement**

This statement was prepared in August 2023. This website was last tested in June 2023. The test was carried out by DVSA and our IT contractors.